



# Update on the County Initiatives to Reduce Homelessness: Early Stage Implementation

---

Department of Human Assistance  
December 12, 2018

Ann Edwards

# *Changing Course. Changing Lives.*

- ▶ Background
- ▶ Implementation
- ▶ Systems Change
- ▶ Outcomes and Results
- ▶ Next Steps

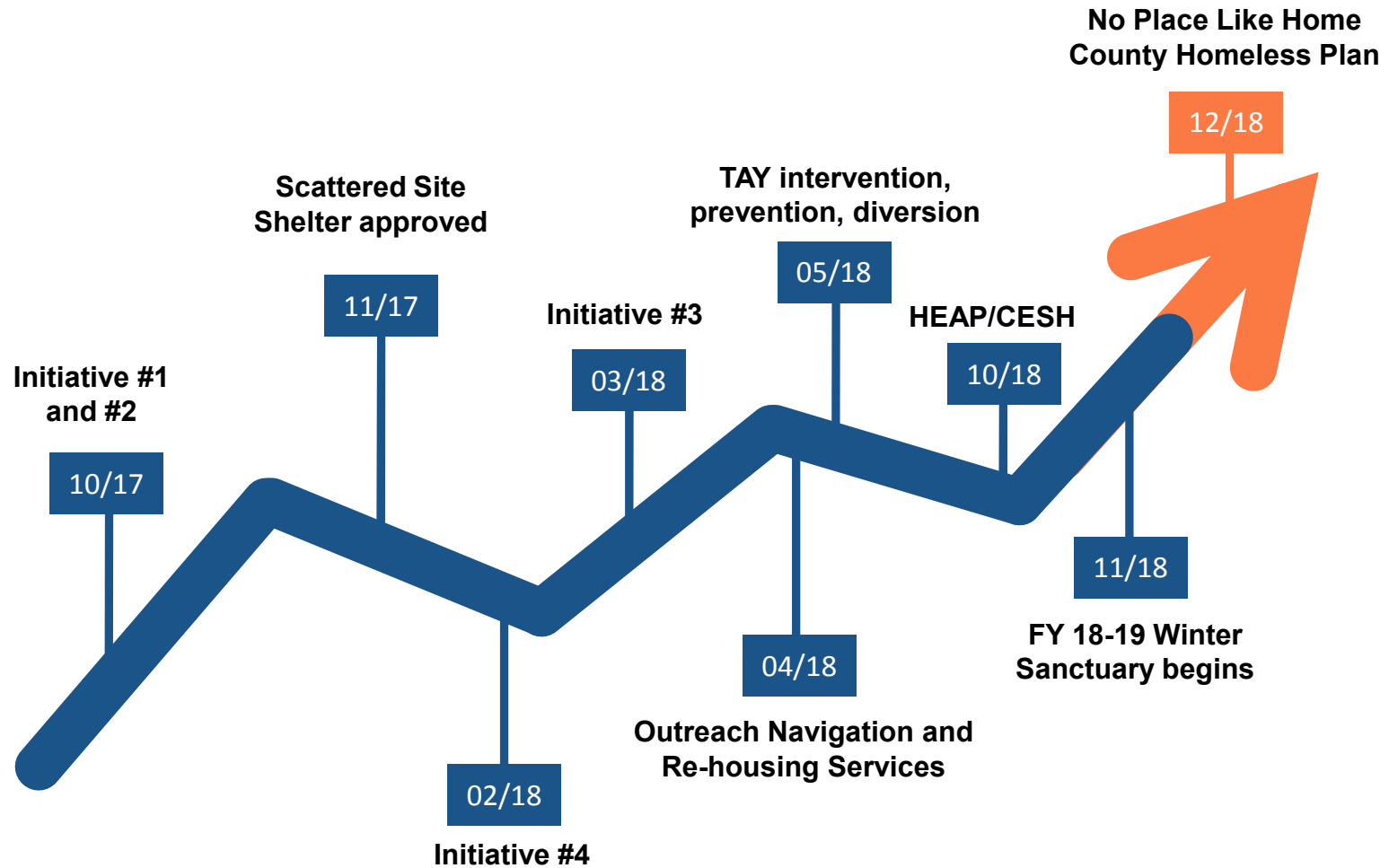






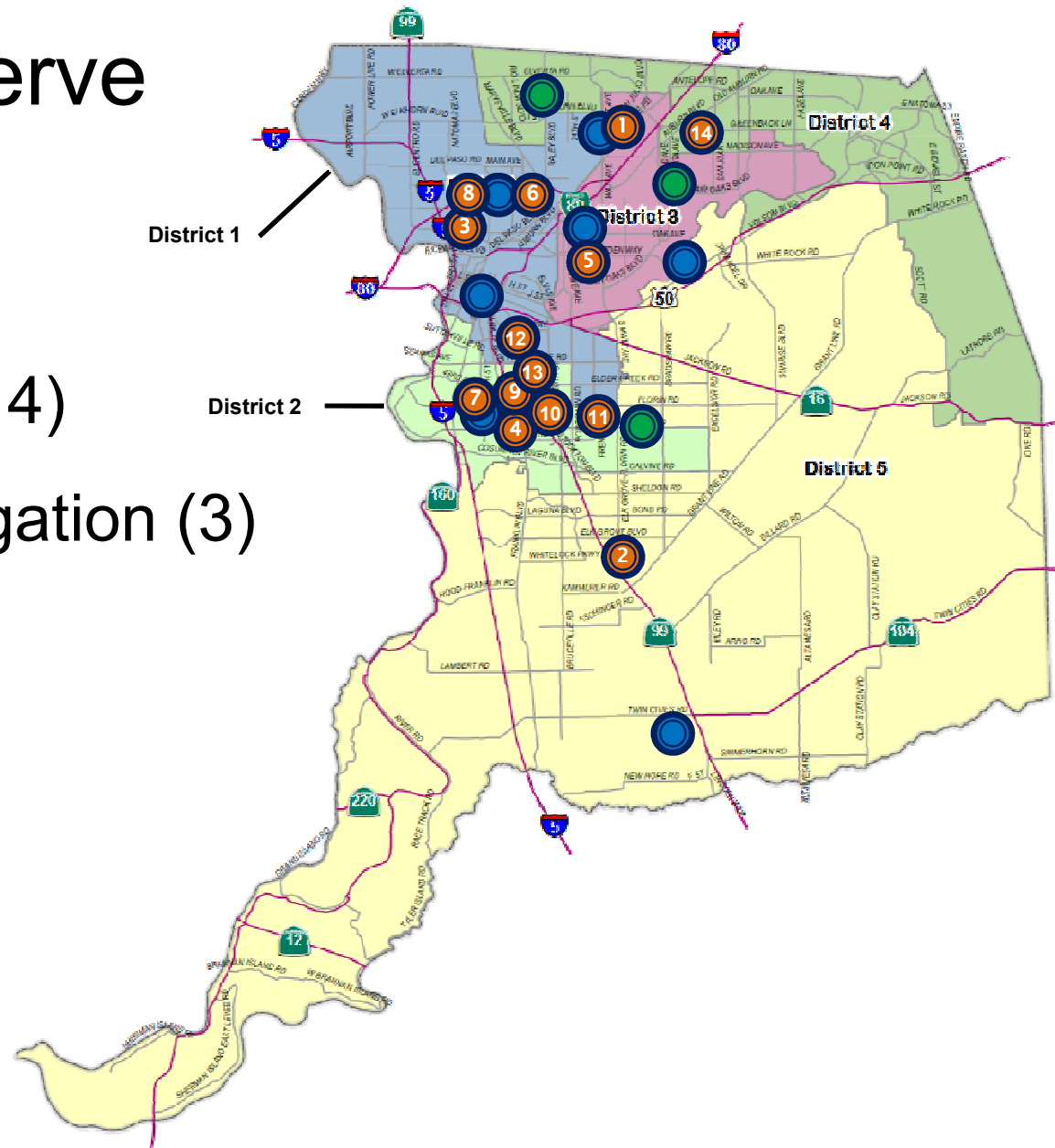
# Homeless Initiatives

- ▶ #1 Redesign Family Emergency Response
- ▶ #2 Preserve Mather Community Campus
- ▶ #3 Full Service Rehousing Shelter
- ▶ #4 Flexible Supportive Rehousing Program
- ▶ Augmentation Initiatives
  - Diversion, Prevention and Intervention services for Youth
  - Outreach Navigation and Rehousing services



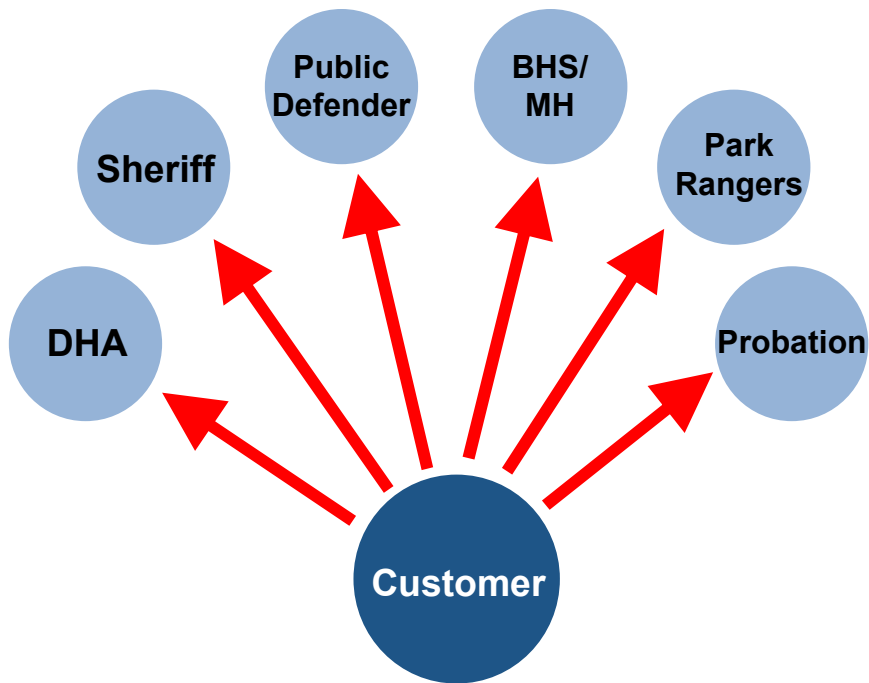
# Where We Serve

- Scattered Shelter Sites (14)
- Outreach Navigation (3)
- DHA Walk-in Offices (7)

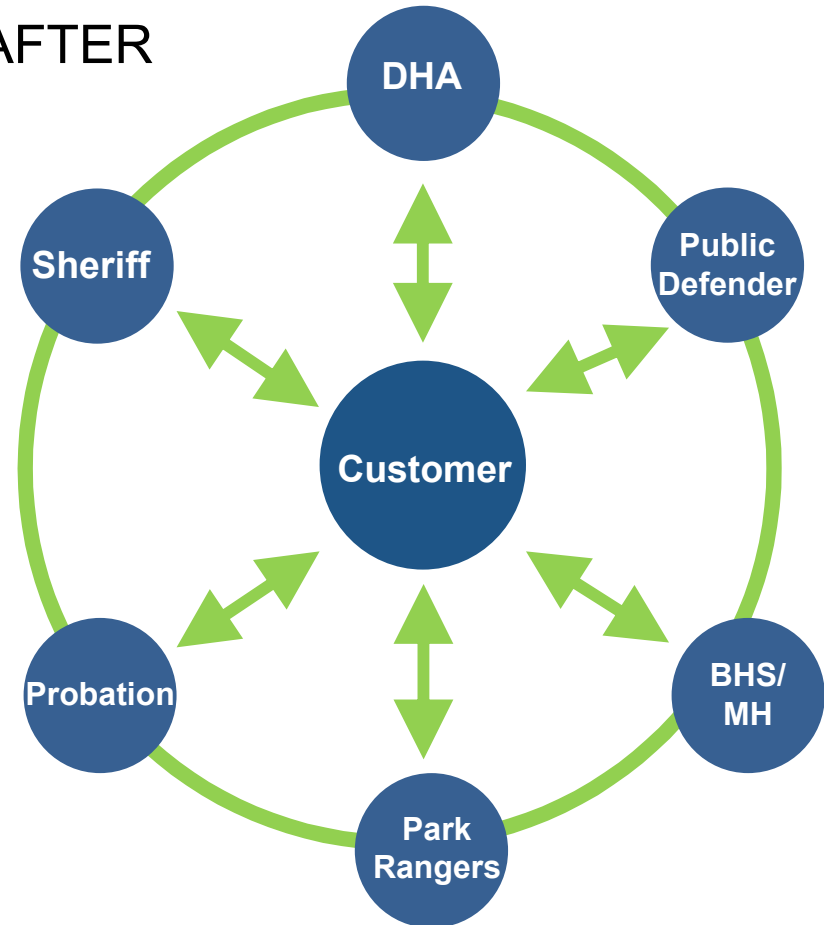


# How We Serve

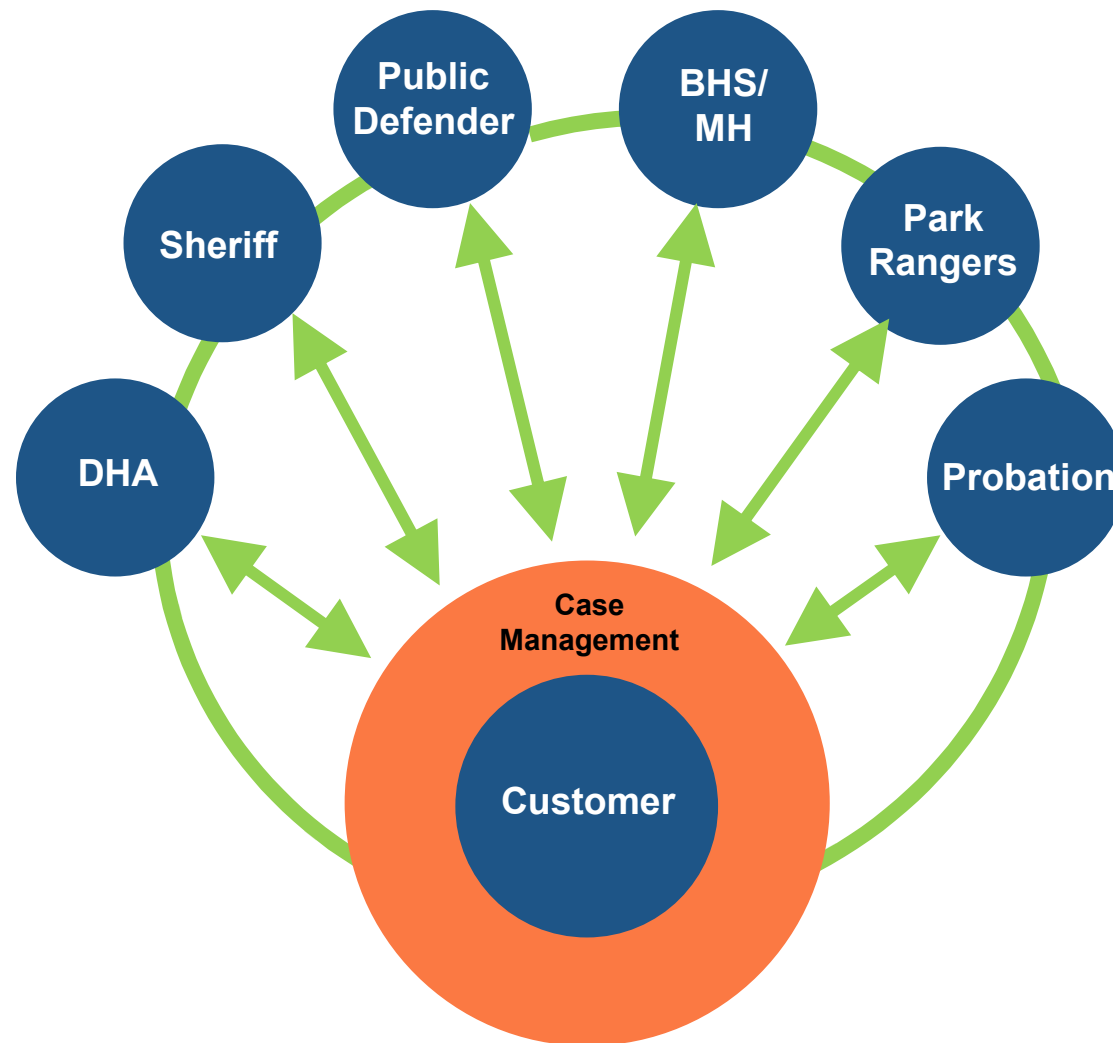
BEFORE



AFTER

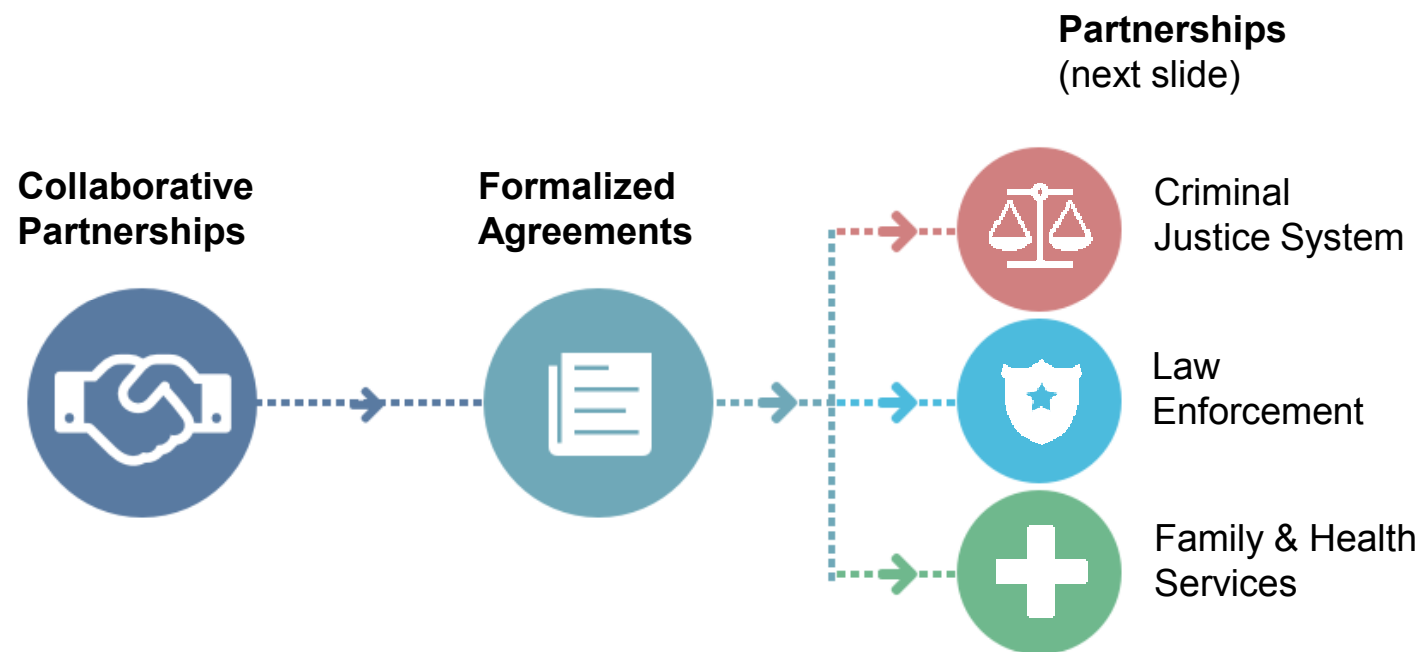


# How We Serve





# Integrated Countywide Response



# Integrated Countywide Response

## Partnerships



Office of the District Attorney  
Office of the Public Defender  
Superior Court: Alternative Courts



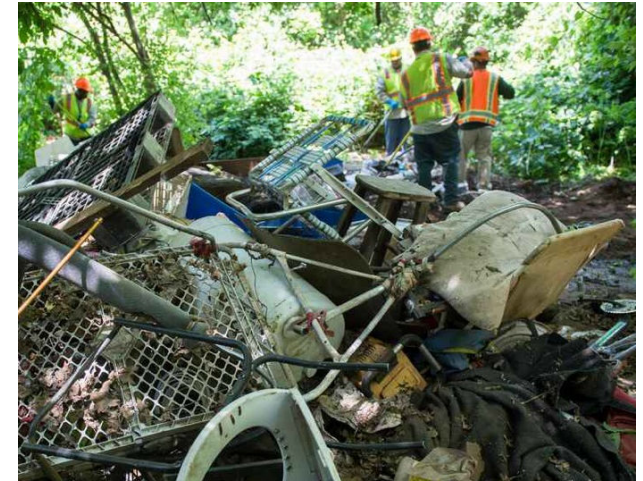
Sheriff's Department: Homeless Outreach Team and Jail Services  
Department of Probation  
Code Enforcement



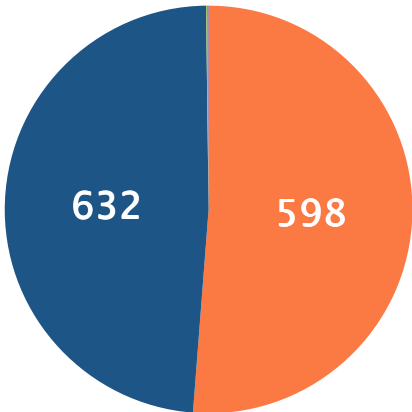
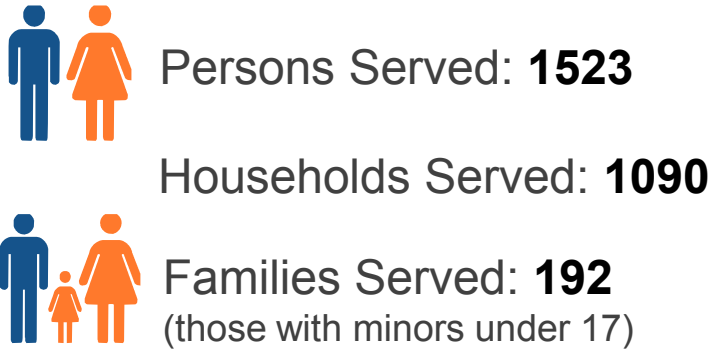
Department of Children, Family and Adult Services: CPS and APS  
Department of Health Services: Alcohol and Drug Treatment Services,  
Behavioral Health and Primary Health

# Expanded Collaborations

- ▶ American River Parkway Proposal
  - Improve the Parkway's physical environment
  - Connect campers to services that resolve their homelessness



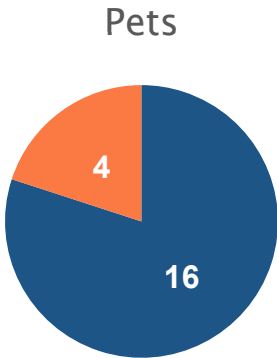
# Who We Serve



● Male ● Female

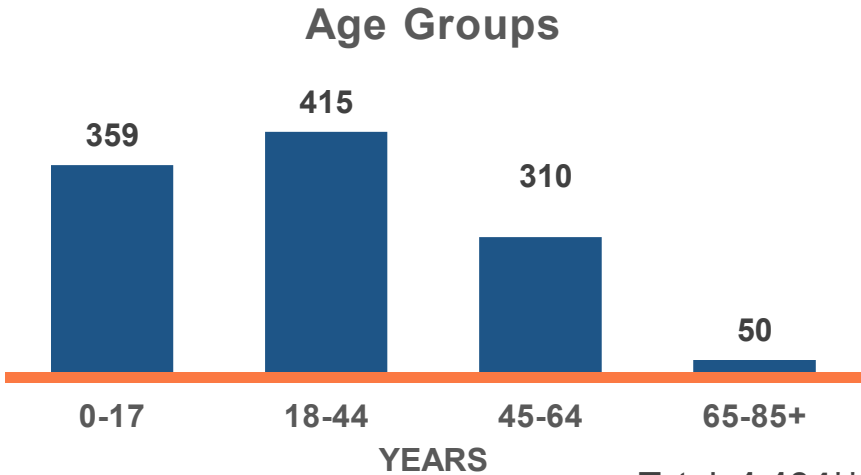
Total: **1,230\***

\* Including 1 unspecified & 1 transgender person



● Dogs ● Cats

Total: **20**



Total: **1,134\*\***

\*\* of persons reporting



# Results: Homeless Initiatives

## INITIATIVE 1

### Improve Family Crisis Response and Shelters

#1-A **146** families served in emergency family shelter  
**50** exited to permanent housing

#1-B **23** families placed in Transitional Housing Program

## INITIATIVE 2

### Preserve Mather Community Campus

**351** individuals served in transitional housing by Volunteers of America

**116** exited into permanent housing

## INITIATIVE 3

### Full Service Re-housing Shelter

**91** individuals served in scattered shelter sites

**19** exited into permanent housing

## INITIATIVE 4

### Flexible Supportive Re-Housing Program

**191** individuals enrolled

**94** exited into permanent housing

# Results: Augmentation Initiatives

## YOUTH

**115**

Served with prevention, diversion, and  
intervention services

**35**

Entered permanent housing

**32**

provided service to maintain housing

**17**

Entered emergency/interim shelter

## INDIVIDUALS

**177**

Served through outreach and  
rehousing services in the  
unincorporated county

**30**

Permanently rehoused

# Early Learnings/Findings

- ▶ Improved coordination supports improved outcomes
  - Coordination with individuals and families
  - Coordination between County departments
  - Coordination with contracted partners
- ▶ Higher barriers have led to a better understanding of the complexity of needs
  - E.G. Mental Health, AOD, Legal systems
- ▶ Intensive case management allows for effective individualized response

# Early Learnings/Findings

Increase of elderly and disabled  
homeless persons

Unmet needs outpacing  
available services



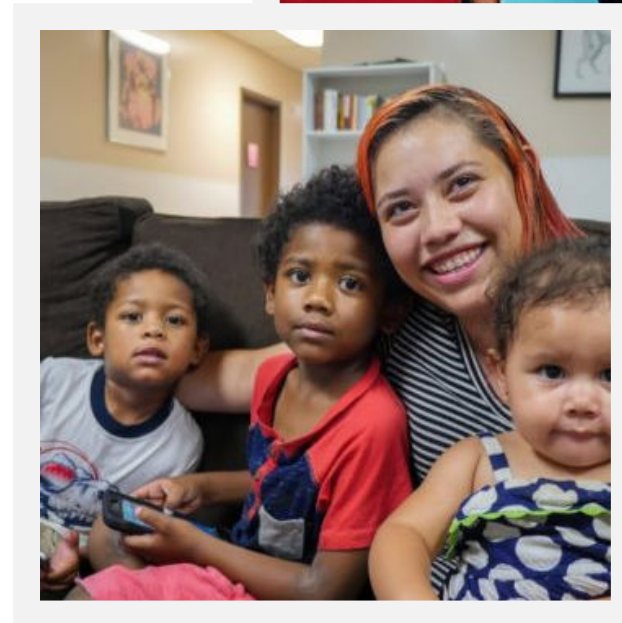
Housing affordability





# Next Steps

- ▶ Homeless Emergency Assistance Program (HEAP)
- ▶ Continue to increase scattered shelter sites
- ▶ County Homeless Plan



# Success Story

